



Service Contract

Tru Luv Kennels (hereby referred to as TLK)

This is a contract between TLK and the Pet Owner.

The Pet Owner verifies they are the legal owner of the pet(s) they are leaving with TLK. The Pet Owner has informed the staff of TLK of any and all medical conditions or behavior issues their pet(s) has, including, but not limited to seizures, arthritis, destructive behavior, food aggression, and aggression towards humans or dogs.

TLK agrees to exercise due and reasonable care, and to keep the TLK premises sanitary and properly enclosed. The pet is to be fed properly and fed regularly, and to be housed in quarters that are clean and safe. Pet Owner agrees to waive and release TLK from any and all liability to include, but not limited to, loss or damage from disease, theft, fire, death, escape, injury, illness their pet(s) may suffer, or harm to persons, other dogs, or property by said pet, or other unavoidable cases, during or after services rendered by TLK.

Pet Owner is solely responsible for any and all acts of behavior of their pet(s) while in the care of TLK. This includes, but is not limited to, destruction of property and harm to humans or other pets. Pet Owner agrees to reimburse TLK for any property damages or injuries to humans or pet(s) caused by their pet(s). Pet Owner understands and agrees that TLK is not responsible for any loss of, or damage to, personal items Pet Owner provides for their pet(s).

Pet Owner agrees to pay TLK current published rates per pet per day and for all services rendered. Pet Owner understands and agrees that pets picked up by Pet Owner after 11 a.m. on the scheduled pick-up date, will be charged the daycare fee. All scheduled services, including, but not limited to boarding, day care, grooming, or training, are payable at time of check-in. Pet Owner will present payment at pick-up for all charges incurred during the pet(s) stay that were not foreseen at check-in, including, but not limited to, invoices from third parties (i.e. veterinarian, emergency clinic) and additional food needed by pet(s). Pet Owner further agrees that pet(s) shall not leave TLK until Pet Owner pays all charges. Any animal left uncalled for or unpaid for shall be disposed of 7 days from the scheduled date of pick-up (as noted herein). Pet Owner shall remain liable for complete service and boarding bill as well as all other charges incurred in the care, maintenance and disposal of said animal as listed above.

In case of emergency TLK will attempt to contact Pet Owner. If contact is not made, Pet Owner grants and authorizes TLK permission to act as Pet Owner's Agent to insure the safety and care of the pet(s), should it/they show signs/symptoms of illness, or if injury is sustained while in the care of TLK, Pet Owner authorizes TLK, in its sole discretion, to engage the services of a veterinarian or emergency clinic, administer medicine or give other requisite attention to the pet(s). Pet Owner further agrees that the Pet Owner shall be solely responsible for all expenses associated with the emergency care of the their pet(s) including but not limited to: transport fees, veterinarian fees, medications, legal/collection fees and shall pay all charges upon pick-up of their pet(s). Pet Owner agrees that if their pet has to be transported to the veterinarian or emergency clinic, the transport fee is \$25.

If Pet Owner chooses to allow their pet to participate in group play-time, Pet Owner agrees that TLK will allow dogs to play within groups of similar personalities, age and temperament. Pet Owner also understands that incidents happen and agrees that TLK will act promptly to treat any known wounds through a veterinarian's services at Pet Owner's expense and their pet will be protected from any further incidents.

Pet Owner agrees to and understands the TLK vaccination requirements. No pet will be checked-in by TLK without Pet Owner providing proof from a licensed veterinarian that the pets' required immunizations, according to TLK policies, are current and that the pet is healthy. TLK reserves the right to refuse the check-in of any pet that appears to us to be sick or that its' behavior could jeopardize the health or safety of other pets or our staff. Pet Owner has read and agrees with the TLK published policies.

It is understood by Pet Owner and TLK that all provisions of this Contract shall be binding upon both parties thereunto for this visit and for all subsequent visits. This Contract contains the entire agreement between the parties.

Pet Owner

Date

Kennel Agent

Date